

These release notes describe the new features and resolved issues in SUTUS Business Central BC313. For more information about any of these features, see the SUTUS Quick Reference Guide for your phones.

## Version 1.2.3: New Features

There were no new features added in this release.

## Version 1.2.3: Resolved Issues

The following issues have been fixed in this release.

### **RESOLVED: Error Editing Store Schedules**

An error occurred on some Business Central units when users attempted to edit the store's schedule through the Business Central Manager user interface.

## Version 1.2.2: New Feature

The following feature was added in this release.

### **NEW: LiveCoach Login Session**

Managers no longer have to enter the password every time they start a LiveCoach session. Now, when managers enter the LiveCoach password, they remain logged in for 15 minutes. Each LiveCoach session extends their login for an additional 15 minutes, and they will be logged out only if they don't start another LiveCoach session within that 15 minute window. The duration of the LiveCoach session timeout is configurable through the Business Central Manager user interface.

## Version 1.2.2: Resolved Issues

The following issues have been fixed in this release.

### **RESOLVED: Issues Receiving Calls through BullsEye VoIP Service**

BullsEye VoIP service would sometimes consider Business Central unreachable, which lead to rejected calls. This issue has been resolved.

### **RESOLVED: Concurrent Call Report's Days Column is Unordered**

The Concurrent Calls Report displayed the contents of the Days column in the incorrect order. This issue has been resolved.

### **RESOLVED: Line Plot in Call Report Graph Can Go Backwards**

Under some circumstances, plot points in the Call Report graph were placed out of order or in the wrong direction. This issue has been resolved.

### **RESOLVED: Can't Play Voicemail .wav Attachments in Emails**

Depending on the Internet service provider or email client used, voicemail .wav file attachments received from Business Central were sometimes not playable. This issue has been resolved.

### **RESOLVED: Audible Hiss in Recordings Streamed through Business Central Manager**

When listening to a call recording or audio clip through Business Central Manager, a low hiss could be heard. This issue has been resolved.

### **RESOLVED: LiveCoach Password Entry Takes to Long to Succeed**

There was a three-second timeout period after entering a LiveCoach logon password. This timeout period has been removed for successful logon attempts, but it remains for failed logon attempts.

## Version 1.2.1: New Feature

This release introduces improved reporting features.

### **NEW: Centralized Call Record Synchronization**

To support the Fleet Reporting feature on CMS, Business Central units now have the capability to synchronize their call detail records.

## Version 1.2.1: Resolved Issues

The following issues have been fixed in this release.

### **RESOLVED: Calls from BullsEye Sometimes Contained "a +"**

On some BullsEye VoIP accounts, incoming caller IDs sent to the Point of Sale server contained "a +". This issue has been resolved and all numbers are now 10 digits.

### **RESOLVED: MegaPath VoIP Provider No Longer Working**

Outbound calls on MegaPath VoIP trunk would not accept the call under some conditions. This issue has been resolved.