

These release notes describe the new features and resolved issues in SUTUS Business Central BC313. For more information about any of these features, contact SUTUS support at 866-291-0594.

Version 1.2.3: New Features

There were no new features added in this release.

Version 1.2.3: Resolved Issues

The following issues have been fixed in this release.

RESOLVED: Error Editing Store Schedules

An error occurred on some Business Central units when users attempted to edit the store's schedule through the Business Central Manager user interface.

Version 1.2.2: New Features

The following features were added in this release.

NEW: LiveCoach Login Session

Managers no longer have to enter the password every time they start a LiveCoach session. Now, when managers enter the LiveCoach password, they remain logged in for 15 minutes. Each LiveCoach session extends their login for an additional 15 minutes, and they will be logged out only if they don't start another LiveCoach session within that 15 minute window. The duration of the LiveCoach session timeout is configurable through the Business Central Manager user interface.

NEW: Support for ThinkTel Authentication

Business Central now includes support for ThinkTel's new authentication mechanism.

Version 1.2.2: Resolved Issues

The following issues have been fixed in this release.

RESOLVED: Issue Editing VoIP Direct Inward Dialing Numbers

Editing VoIP direct inward dialing (DID) numbers would delete all DIDs, forcing the user to reenter all DIDs every time they wanted to add, remove, or edit any of them. This issue has been resolved.

RESOLVED: Exported CDR Missing "Auto Attendant Action"

The Auto Attendant Action was missing from exported call detail record CSV files. This issue has been resolved.

RESOLVED: Issues Receiving Calls through BullsEye VoIP Service

BullsEye VoIP service would sometimes consider Business Central unreachable, which lead to rejected calls. This issue has been resolved.

RESOLVED: Concurrent Call Report's Days Column is Unordered

The Concurrent Calls Report displayed the contents of the Days column in the incorrect order. This issue has been resolved.

RESOLVED: CMS Jobs Starting at Wrong Time

Business Central didn't handle Daylight Saving Time (DST) correctly for CMS jobs, causing them to start at the wrong time. This issue has been resolved.

RESOLVED: Line Plot in Call Report Graph Can Go Backwards

Under some circumstances, plot points in the Call Report graph were placed out of order or in the wrong direction. This issue has been resolved.

RESOLVED: Can't Play Voicemail .wav Attachments in Emails

Depending on the Internet service provider or email client used, voicemail .wav file attachments received from Business Central were sometimes not playable. This issue has been resolved.

RESOLVED: Audible Hiss in Recordings Streamed through Business Central Manager

When listening to a call recording or audio clip through Business Central Manager, a low hiss could be heard. This issue has been resolved.

Version 1.2.2: Resolved Issues (continued)

RESOLVED: LiveCoach Password Entry Takes to Long to Succeed

There was a three-second timeout period after entering a LiveCoach logon password. This timeout period has been removed for successful logon attempts, but it remains for failed logon attempts.

Version 1.2.1: New Features

The following features were added in this release.

NEW: Centralized Report Definitions

Report variables and templates are now stored in a single report definitions file that can be uploaded to individual units or to fleets through a CMS job.

NEW: Centralized Call Record Synchronization

To support the Fleet Reporting feature on CMS, Business Central units now have the capability to synchronize their call detail records.

Version 1.2.1: Resolved Issues

The following issues have been fixed in this release.

RESOLVED: Cannot See Override Schedule in Business Central Manager

The override schedule (which allows for special store hours or messaging on a particular day) was not visible through the Business Central Manager user interface and was only visible on CMS.

You can now view the schedule on Reception's Availability tab, but you still have to use CMS to create an override schedule.

RESOLVED: Unable to Copy an Existing AA Greeting to the Late Night AA

Copying clips to the Late Night Auto Attendant (or any Auto Attendant with a space in the name) would fail. This issue has been resolved.

RESOLVED: Calls from BullsEye Sometimes Contained "a +"

On some BullsEye VoIP accounts, incoming caller IDs sent to the Point of Sale server contained "a +". This issue has been resolved and all numbers are now 10 digits.

RESOLVED: Incorrect Report Generated when Manually Created from Business Central Manager User Interface

Reports manually generated from the Business Central Manager user interface were not correct. This problem did not affect automatically generated reports sent through email. This issue has been resolved.

RESOLVED: Business Central Failed to Boot

In rare conditions, Business Central failed to boot if it had partial Internet service (servers were reachable, but not always responding). This issue has been resolved.

RESOLVED: MegaPath VoIP Provider No Longer Working

Outbound calls on MegaPath VoIP trunk would not accept the call under some conditions. This issue has been resolved.

RESOLVED: Automatic Call Detail Record Email Not Working

The nightly raw call detail record emails stopped working. This issue has been resolved.